



# TRANSIT TRAINING WORKSHOPS



1. ADA Compliance Requirements for Bus, Paratransit & Demand Responsive Services
2. **Creating / Improving ADA Operating Policies**
3. **Strategies for Reducing ADA-related Complaints and Lawsuits**



## DATE & LOCATION



**May 14 & 15, 2024 – OmniTrans**  
 1700 West Fifth Street, San Bernardino, CA 92411

## **ADA COMPLIANCE REQUIREMENTS FOR BUS, PARATRANSIT & DEMAND RESPONSIVE SERVICES – May 14**

This workshop will review the operating requirements of the Americans with Disabilities Act (ADA) in providing fully accessible Bus, Paratransit, and Demand Responsive services. The content is designed for all types of transportation professionals (City, transit agency, contractor, consultant, Human Services agency, etc.). Managers, Planners, Trainers, Road Supervisors, Dispatchers...are encouraged to attend!

*9:00 am to 3:00 pm - \$349 per person*

## **CREATING / IMPROVING ADA OPERATING POLICIES – May 15 (AM)**

This workshop provides best practices for improving ADA-related operating policies for the delivery of accessible public transit services. Topics include Service Animals, providing a “reasonable” level of assistance to passengers, allowing “adequate” time to board/alight, Denying Services, Reasonable Modification of Services, and many others!

*9:00 am to 12:00 noon - \$249 per person*

## **STRATEGIES FOR REDUCING ADA-RELATED COMPLAINTS AND LAWSUITS – May 15 (PM)**

This workshop will review numerous strategies designed to reduce ADA-related complaints, improve safety, and reduce liability. Strategies will also include creating realistic expectations of transit services, effectively using complaints data, and compliance oversight guidance.

*1:00 to 4:00 pm - \$249 per person*

**ATTEND ALL SESSIONS AND SAVE! - ~~\$849~~ \$699 per person – reduced rate!**

Credit card users can register and make payment at [ADAguru.co/workshops](https://ADAguru.co/workshops). For payment via check, please email Jess Segovia at [info@ADAguru.co](mailto:info@ADAguru.co) or call 626.379.8400.

### ABOUT THE PRESENTER

Jess Segovia is a public transit professional with 25 years of experience working to ensure that transit agencies comply with the ADA. He has also facilitated sessions at National RTAP, CALACT, TASC, AzTA, and SWTA conferences; and has trained staff from OCTA, Dallas DART, TriMet, Charlotte CATS, VIA, and hundreds of other transit agencies throughout the United States.